



Burlington Eagles Refund & Deposit Policies

Refunds and Pro-Rata Payments

Once a player has committed and registered to the team, there will be no refund issued on the first instalment payment that made at the time of registration.

a) If a player leaves the team after accepting and registering for a team, the process is as follows:

i) If the player wishes to leave, the player will notify the team coach in writing of his decision to leave. The date notice is received, by the team coach in writing is the date when the player ceases to play for purposes of any refunds due.

ii) If the Association determines that the player is to leave the team for any reason and all proper OMHA zone policy is followed, the player will be deemed to cease to play for an Association team on the last day he skates with the team as determined by the team coach.

iii) If the events in either of i) or ii) occur, the team coach must notify the Director of Hockey with an explanation for the request of the player. The Director of Hockey, along with the Hockey Committee will review the request.

iv) Once approval of leave is granted, and all forms are complete and payment has been made, in full, Hockey Operations/Co-Ordinator will forward the documentation to the appropriate OMHA contact and have the player removed from the roster.

v) If payment has been made, a refund will be issued in accordance with this sub-section.

vi) Fundraising money of any kind is non-refundable.

b) For players who leave the team in accordance with a), and who wish to leave before the beginning of the season, a refund will be issued minus \$500.00 with an exemption to players accepting a position on a junior hockey team.

c) For players who leave the team in accordance with a), refunds will be prorated based on a ratio of the number of scheduled leagues and exhibition games played and those remaining. The number of tournaments played will also be taken into consideration and apparel provided to the player.

i) The player will be charged for the number of games and tournaments played up to the date which the player last played and apparel issued.

ii) The remaining funds, if any, will be returned to the player less a \$100.00 administration fee.

d) No refund will be given due to suspensions or any other contravention of the association's code of conduct that results in the player being barred from playing by the association, the OMHA, the OHF and/or the referee's association regardless of the date of the request.

e) No refunds will be made to any player who leaves a team after December 1st for any reason, except injury.

f) All Tryout fees and Prep skate fees are non-refundable.

6.7. Return Policy for Deposit Payments for Junior Eagles

a) Requests for refunds on deposits made must be submitted, in writing, to the Director of Hockey.

b) Junior Eagles will receive a refund on their deposit, minus an administrative fee, prior to October 1st.

6.8. Injury Refund Policy

a) An injured player will only be refunded on a prorated basis if they are unable to play or practice for the remainder of the season and their name is removed from the Team Roster.

b) All such refund requests will require a doctor's note, provided, and paid for by the family that states the player cannot participate in organized hockey for the remainder of the season.

c) The Board will review on a case-by-case basis and may approve a prorated refund less the \$100 cancellation fee.